

RingCentral FOR MICROSOFT TEAMS

A more streamline workflow for all

RingCentral provides flexible and cost-effective cloud-based communications and collaboration solutions for businesses.

The RingCentral Microsoft Teams integration means your customers can build the ultimate workforce solution with one simple step.

What is it?

RingCentral Cloud PBX for Teams provides robust, enterprise grade cloud PBX services from within the Teams environment while offering outstanding global coverage. They deliver 99.999% SLA uptime to 44 countries and access to advanced calling features with more than 240 integrations.

THE TOP FIVE BENEFITS OF AN INTEGRATED APPROACH:



54%
time savings



52%
increased
organisation



31%
a feeling of
control over work



51%
increased
productivity



51%
better communication
with colleagues

Benefits of integrating Microsoft Teams with RingCentral:

As an MSP, you can help your customers business' grow by offering a solution which works - when you match RingCentral with Microsoft Teams, your customers will benefit from:

- No extra cost- integration comes at no extra cost and is easy to use and manage.
- Robust PBX with Rich Cloud PBX features including phone functions and call queuing as well as Analytics and Live Reports so your customers can make data-backed decisions.
- Automated features e.g. click to dial, archiving content, provisioning users, analytics, call logging, and faxing in one interface.
- A native app experience with telephony being accessed through Microsoft Teams app whilst working on both mobile and desktop endpoints
- An enterprise-grade service providing business continuity in the event of a Microsoft Teams outage, a global network and app integrations.

HIGHLIGHTS

Automatic & on-demand call recording

Cost Centre management (department billing codes)

Call Monitoring (whisper, barge-in, takeover)

Comprehensive Overflow call queues management

Local unlimited calling

Superior HD call quality

Rich analytics and reporting capabilities

Scales for large enterprise requirements

**For more information about RingCentral for Microsoft Teams,
please contact our Agency team today**

**Contact the
Agency Team >>**